

Transparency, Trust, and Control: The New Face of Data Privacy



Collection and use of consumer data is going through a fundamental shift with new privacy legislation being rolled out state by state as well as the possibility of a federal privacy law (ADPPA). While consumers want greater control over their data, marketers are

concerned that privacy laws will negatively impact the way they engage with consumers and provide personalized experiences. On the contrary, we have found that new opportunities arise when brands

Transparency is the foundation of trust. And building trust with consumers isn't only crucial for relationship-building, but it also impacts the bottom line.

are more transparent with how they use consumer data.

Marketers are concerned that changing laws will impact engagement



bottom line





Transparent data practices benefit the



sharing their data

Of consumers purchase more from brands that are transparent about how they collect and

use their personal data

84%

share information with brands that provide transparency & communicate what their data is being used for

Of consumers are likely to



consumers say having control over the information they provide companies and how that information is used

beneficial

is important



... they don't mind sharing data for experiences they believe to be

68%

Of consumers are

comfortable scanning QR codes across different

platforms as they are

empowered to make that

decision

Of consumers would use a service that makes it easier to control their personal information







